Samuel Barnes

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**Summary**

Dedicated and detail-oriented Customer Service specialist with 8 years of Computer related experience. Skilled at prioritizing, completing multiple tasks simultaneously and following through to achieve goals. Flexible and goal-oriented team player with expertise in scheduling, customer relationship management and document control. Dependable self-starter seeking to leverage background into a technology related role with progressive organization.

**Skills**

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| * Proficient using computers * Excellent customer service skills * Responsible and punctual * ServeSafe certified | * Coding experience * Client-focused * Quick learner |

**Experience**

Welder 3rd Shift  |  Vermeer Corporation - Pella, IA  |  05/2019 - Current

* Weld parts to print
* Clean area at the end of every shift

Customer Experience Expediter 1  |  Vermeer Corporation - Pella, IA  |  05/2018 – 04/2019

* Pick and pack parts
* Prepare and fill out shipping paperwork
* Operate machinery
* Help other team members when necessary
* Clean when necessary

Delivery Driver  |  Pizza Ranch - Oskaloosa, IA  |  12/2016 - 02/2017

* Supervisor: Michelle.
* Deliver orders.
* Wash dishes.
* Sweep/vacuum.

Shift Manager  |  Arby's - Pella, IA  |  07/2015 - 05/2017

* Manage employees
* Operate register
* Prepare food
* Train team members
* Clean
* Take inventory
* Manage store operations
* Manage customer complaints

Crew   |  Culvers - Pella, IA  |  11/2016 - 05/2017

* Grilled burgers
* Build burgers
* Clean
* Operate fryers

Manager  |  Mango Tree - Oskaloosa, IA  |  02/2016 - 11/2016

* Manage customer complaints
* Manage volunteers
* Clean
* Operate register
* Buy product for the store

**Education and Training**

William Penn University  |    |   Oskaloosa, IA  |  1

Bachelor of Arts: Software Engineering & Information Technology, Industrial Technology

GPA: 3.6